

Ref: FOI/00405/CMICB
13 June 2023

Dear,

**Re: Freedom of Information Act 2000
IUD Fittings & Removals**

Thank you for your information request indicated in bold below, which has now been considered under the Freedom of Information Act 2000 by NHS Cheshire & Merseyside Integrated Care Board (ICB). I am able to provide you with the following information and responses.

Please note from 01 July 2022, Clinical Commissioning Groups (CCGs) were disestablished, and their statutory functions and responsibilities inherited by NHS Cheshire and Merseyside ICB.

Your Request:

For the following calendar years; 2023 (up to date), 2022, 2021, 2020, 2019, 2018 please provide the following information broken down by calendar year.

- 1) How many appointment requests for coil fittings did your ICB receive? ***
- 2) How many appointment requests for coil removals did your ICB receive?**
- 3) How many Intrauterine device (IUD) fittings were performed by your ICB?**
- 4) How many Intrauterine device (IUD) removals were performed by your ICB?**
- 5) What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?**
- 6) What was the average wait time for a patient to have a Intrauterine device (IUD) removed?**

Our Response:

1 – 6) NHS Cheshire & Merseyside ICB does not hold any of the above requested information regarding appointment requests, fittings, removals or average waiting times for patients to have a coil/IUD fitting/removal between 2018 to date*.

Your Request:

7) How many complaints did your ICB received regarding coil fittings?

8) How many complaints did your ICB received regarding coil removals?

Our Response:

7 – 8) Please find listed below the data held in relation to the former CCGs that now make up NHS Cheshire & Merseyside ICB from 2018 to 30 June 2022 and NHS Cheshire & Merseyside ICB from 01 July 2022 to 2023 (to date) in respect of complaints received regarding coil fittings/removals:

Year	7) Coil Fitting Complaints	8) Coil Removal Complaints
2018	0	1
2019	1	0
2020	0	2
2021	1	1
2022	1	3
2023	0	2

*Please be advised that IUD fitting/removals are commissioned by Public Health via the Local Authority. As a result, you may wish to redirect your request for this information to the Local Authorities operating within NHS Cheshire & Merseyside ICB's geographical area who are listed below along with their contact details for Freedom of Information requests:

- *Cheshire East Council*
foi@cheshireeast.gov.uk
- *Cheshire West and Chester Council*
foi@cheshirewestandchester.gov.uk
- *Halton Borough Council*
hdl@halton.gov.uk
- *Knowsley Council*
foi@knowsley.gov.uk
- *Liverpool City Council*
informationrequests@liverpool.gov.uk
- *Sefton Council*
ino.information@sefton.gov.uk
- *St Helens Borough Council*
www.sthelens.gov.uk/article/6525/Raise-a-Freedom-of-Information-request
- *Warrington Borough Council*
foi@warrington.gov.uk

- *Wirral Council*

ww3.wirral.gov.uk/crmservicerequests/scripts/ServiceRequestMain.asp

For note: Coils can also sometimes be fitted in response to a patient attending a hospital clinic/GP Practice for a range of gynaecological issues and therefore may not have been fitted/removed by 'request'.

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that, where you are not satisfied with the response to your request for information, a formal complaints and internal review process is available.

This can be formally requested by emailing foi@cheshireandmerseyside.nhs.uk and must be done within a reasonable time period (3 calendar months) from the date this response was issued.

Where you remain dissatisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at;

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

www.ico.gov.uk