

Ref: FOI/00388/CMICB
26 May 2023

Dear

**Re: Freedom of Information Act 2000
AQP Audiology Services**

Thank you for your information request indicated in bold below, which has now been considered under the Freedom of Information Act 2000 by NHS Cheshire & Merseyside Integrated Care Board (ICB). I am able to provide you with the following information and responses.

Please note from 01 July 2022, Clinical Commissioning Groups (CCGs) were disestablished, and their statutory functions and responsibilities inherited by NHS Cheshire and Merseyside ICB.

Your Request:

Can you confirm any Audiology Services that you have AQP contracts in place across Cheshire and Merseyside ICB?

Our Response:

Please find listed below the information held by NHS Cheshire & Merseyside ICB regarding the AQP Audiology Services commissioned:

- Hearing needs assessment
- Development of an Individual Management Plan (IMP)
- Provision and fitting of hearing aids
- Appropriate hearing rehabilitation e.g. patient education
- Information on and signposting to any relevant communication/social support services
- Follow-up appointment to assess whether needs have been met
- Discharge from hearing assessment and fitting pathway
- Aftercare service for up to 3 years, including advice, maintenance and review at 3rd year
- Battery, tips, domes, wax filters and tube replacement service
- Annual aftercare and review after 3 year pathway, where required

Please find listed below the information held regarding providers which NHS Cheshire & Merseyside ICB currently has Any Qualified Provider (AQP) contracts for audiology services with in each of the former CCG areas:

Cheshire

- *Industrial Diagnostics Co Ltd*
- *OutsideClinic Ltd*
- *Scrivens Limited*
- *Specsavers Hearcare Group Limited*
- *East Cheshire NHS Trust*
- *Mid Cheshire Hospitals NHS Foundation Trust*

Halton / Knowsley / Liverpool / Sefton / St Helens:

- *Scrivens Ltd*
- *Specsavers*
- *Liverpool University Hospital NHS Foundation Trust*
- *Southport & Ormskirk NHS Trust*
- *St Helens & Knowsley NHS Foundation Trust*
- *Warrington & Halton Teaching Hospitals NHS Foundation Trust*

Warrington

No AQP Audiology services commissioned by former NHS Warrington CCG area.

Wirral

- *Mediscan Diagnostic Services Ltd*
- *Scrivens Limited*
- *Specsavers Hearcare Group Limited*

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that, where you are not satisfied with the response to your request for information, a formal complaints and internal review process is available.

This can be formally requested by emailing foi@cheshireandmerseyside.nhs.uk and must be done within a reasonable time period (3 calendar months) from the date this response was issued.

Where you remain dissatisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at;

*The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF*

www.ico.gov.uk

Should you need any further clarification or assistance, please do not hesitate to contact us quoting the above FOI reference.