

Ref: FOI/00368/CMICB
19 May 2023

Dear

**Re: Freedom of Information Act 2000
Continence Provision**

Thank you for your information request indicated in bold below, which has now been considered under the Freedom of Information Act 2000 by NHS Cheshire & Merseyside Integrated Care Board (ICB). I can provide you with the following information and responses.

Your Request:

- 1) Continence care is free at the point of access. We are aware former CCGs used to offer either a weekly payment to care providers to fund the purchase of continence aids (i.e pads) themselves or in some cases free issued continence aids (i.e. pads) to care home residents via the local continence service. Please outline the current approach across the ICB for continence provision for both residential and nursing care home residents.**
- 2) If your ICB currently offers a weekly payment, what is the current weekly payment paid to care providers by your ICB for continence aids (i.e. pads)? Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.**
- 3) If your ICB currently provides free issues products by your local continence service, please confirm how many continence aids (i.e. pads) are issued per resident per day, and what determines the number of continence aids (i.e. pads) each resident will receive. Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.**
- 4) Please provide the appropriate contact details for continence assessments and funding decisions/applications. (Please provide a name, title, email address, phone number and address)**

Our Response:

Please find listed below the information held regarding provision of continence products supplied to care homes in each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB:

Cheshire East

1 - 4) Information not held. You may wish to redirect your request for this information to the below commissioned providers of continence services in the former NHS Cheshire CCG area:

Specialist Adult Bladder and Bowel Service
Mid Cheshire Hospitals NHS Foundation Trust
foi.foi@mcht.nhs.uk

Bladder & Bowel Service
East Cheshire NHS Trust
ecn-tr.foirequests@nhs.net

Community Continence & Urology Service
Cheshire & Wirral Partnership NHS Foundation Trust
cwp.foi@nhs.net

Halton

1 - 4) Information not held. You may wish to redirect your request for this information to Bridgewater Community Healthcare NHS Foundation Trust, as the commissioned provider of Bladder & Bowel Services in the Halton area, who can be contacted for Freedom of Information requests via the following email address: bchft.foi@nhs.net

Knowsley

1 - 4) Information not held. You may wish to redirect your request for this information to Mersey Care NHS Foundation Trust, as the commissioned provider of Continence Services in the Knowsley area, who can be contacted for Freedom of Information requests via the following email address: FOI@merseycare.nhs.uk

Liverpool

1 - 4) Information not held. You may wish to redirect your request for this information to Mersey Care NHS Foundation Trust, as the commissioned provider of Bladder and Bowel Service for Adults in the Liverpool area, who can be contacted for Freedom of Information requests via the following email address: FOI@merseycare.nhs.uk

Sefton

1 - 4) Information not held. You may wish to redirect your request for this information to Mersey Care NHS Foundation Trust, as the commissioned provider of Bladder and Bowel Service for Adults in the Sefton area, who can be contacted for Freedom of Information requests via the following email address: FOI@merseycare.nhs.uk

St Helens

1 - 4) Information not held. You may wish to redirect your request for this information to St Helens and Knowsley Teaching Hospitals NHS Trust, as the commissioned provider of Continence Services in the St Helens area, who can be contacted for Freedom of Information requests via the following email address: foirequests@sthk.nhs.uk

Warrington

1 - 4) Information not held. You may wish to redirect your request for this information to Bridgewater Community Healthcare NHS Foundation Trust, as the commissioned provider of Bladder & Bowel Care Services in the Warrington area, who can be contacted for Freedom of Information requests via the following email address: bchft.foi@nhs.net

Wirral

1- 4) Information not held. You may wish to redirect your request for this information to Wirral Community Health and Care NHS Foundation Trust, as the commissioned provider of the Bladder and Bowel Service in the Wirral area, who can be contacted for Freedom of Information requests via: wcnt.foi@nhs.net

Your Request:

5) Please outline your future proposals and timeline for the review of continence care among your ICB.

Our Response:

5) NHS Cheshire & Merseyside ICB does not have any current plans to review continence care.

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that, where you are not satisfied with the response to your request for information, a formal complaints and internal review process is available.

This can be formally requested by emailing foi@cheshireandmerseyside.nhs.uk and must be done within a reasonable time period (3 calendar months) from the date this response was issued.

Where you remain dissatisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at;

*The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk*

Should you need any further clarification or assistance, please do not hesitate to contact us quoting the above FOI reference.